

Appendix 11.

Broxton, Christine M

From: Top Laner [toplaner@goongumpas.com]
Sent: 24 April 2015 16:24
To: Customer Relations; Customer Leakage; southwest@ccwater.org.uk; mailbox@ofwat.gsi.gov.uk; Sarah Newton (MP); Jef Reines; 101_e@devonandcornwall.pnn.police.uk
Cc: JL
Subject: DS 27/04 Fwd: Water supply to Winter Cottage / The Annexe Winter Cottage
Attachments: Water easment winter cottage.pdf

Hello Sarah

I forward a copy of my March 2013 email to Allister Symonds that I mentioned in our phone call today. Some months before this email I had asked Allister to check whether the new supply to the "quarry field" was legal and fed from behind Goon Farm's meter (as the owner, Elaine Holt, had claimed) and I had also asked him to check whether or not the animal troughs on Goon Farm were also fed from behind Goon Farm's meter. Allister refused stating it was a private matter and that we should install a new half mile pipe to rectify the low pressure. I asked the Police to investigate but they also refused also stating it was a private matter. If Allister (or the Police) had checked at the time then it would have been discovered that the supply to the "quarry field" was not legal and at least two of the troughs on Goon Farm land were not fed from behind Goon Farm's meter, there was a serious leak "somewhere" and a vast amount of water (£20,000+) would not have been wasted and there would have been no need for us to undergo our own, continuing, investigation (see www.goongumpas.com).

It should have been obvious to Allister that since there was no difference to our supply following Carn View and Harmony Cottage installing new supplies then the "problem" lay elsewhere.

Regards

JH Layte

----- Forwarded Message -----

Subject: Water supply to Winter Cottage / The Annexe Winter Cottage
Date: Mon, 04 Mar 2013 11:55:50 +0000
From: John Layte <john@layte.com>
To: asymonds@southwestwater.co.uk
CC: JL <johnlayte@gmail.com>, Kath Layte <kath@layte.com>

Hello Allister

Further to our phone call today I attach a .PDF file which shows the pipeline across Goon Farm that supplies Winter Cottage and Winter Cottage Annexe and the easement dating to 1970 regarding this supply.

Water rates have been paid since purchasing Winter Cottage and the Annexe in 1972. Water meters were fitted to both properties a couple of years ago.

There was no problem with water pressure until about the time the meters were fitted when the pressure started dropping to zero on more a less a daily basis.

The reason for this can only be that someone is tapping into the

pipeline before it reaches Winter Cottage. The owners (or former owners) of Goon Farm sold Carn View and Harmony Cottage subsequent to selling Winter Cottage and it is not known if they are connected to what is in effect Winter Cottage's supply pipe but I am told that both properties have recently put new pipes in to the water board's main in Lower Goongumpas lane so should no longer be using this supply. Goon Farm's current owner tells me that Goon Farm is also now on a metered supply from the same water board main as Carn View and Harmony Cottage connected to and the new supply to a stand pipe in the "Quarry field" shown on the map is legal and fed from behind Goon Farm's meter.

As owner of Winter Cottage and the Annexe Winter Cottage I give the water board permission to inspect the pipeline across Goon Farm (as allowed in the easement) for the purpose of trying to discover who is tapping into the pipeline and using your water without payment to the detriment of Winter Cottage and the Annexe.

The attached list of dates and times the water pressure drops to zero is compiled by Mr Gavin Bellward who is the tenant of The Annexe Winter Cottage.

The aerial photo showing Winter Cottage and the Annexe was taken in about 1971 and when purchased in 1972 the supply definitely came from the trough shown. Mr Bellward (The tenant in the Annexe) tells me the trough is no longer there but I have not checked myself in the last ten years.

Regards

JH Layte