

Subject: Fwd: Invoice and statement to SWW
From: John Layte <johnlayte@gmail.com>
Date: 16/01/2017 19:47
To: "john@layte.com" <john@layte.com>

----- Forwarded message -----

From: Top Laner <topl@goongumpas.com>

Date: 9 June 2015 at 12:22

Subject: Invoice and statement to SWW

To: Sarah Harvey <custrel@southwestwater.co.uk>, "Sarah Newton (MP)" <Sarah.Newton.MP@parliament.uk>, SWW <customerleakage@southwestwater.co.uk>, southwest@ccwater.org.uk, mailbox@ofwat.gsi.gov.uk, Jef Reines <jreines@westbriton.co.uk>

Cc: JL <johnlayte@gmail.com>, Kath Layte <kath@layte.com>

Winter Cottage / Goonhillend Cottage, Goongumpas, Redruth, Cornwall TR16 5JL

01209 820146 john@layte.com kath@layte.com

9 June 2015

Sarah Harvey
South West Water

Dear Sarah

I attach our invoice regarding our monitoring our water supply during May and a statement of account.

During May we had the stop tap at Tailings End turned on for half the month to see if anyone else was still using our supply or if the "leak" (if it ever was a leak) had re-appeared. The results show that the 97,190 litre per week wastage has reduced to about 10 litres per week so we think that our campaign to reduce wastage by publicising that the supply was being monitored and the results uploaded to the WWW (www.goongumpas.com) has been successful and is saving SWW something in the order of 400,000 litres per month (at a value of over £800).

SWW have tested the quality of water arriving at Goonhillend Cottage and concluded that it is contaminated and blame our supply pipe starting from Tailings End but the contaminated water entered our pipe whilst the stop tap at Tailings End was turned off so it cannot be our supply pipe that is contaminating the water. Tim Ball (SWW water quality scientist) suggest we flush the system for about 30 minutes to rectify the problem but that would not be the case as the contaminated water is still entering our supply pipe (as can be seen from the June survey uploaded to www.goongumpas.com).

SWW must determine who is responsible for contaminating our supply and stop trying to blame us and stating it is a "private matter".

It is worth mentioning that - If SWW had done what we asked 7 years ago (and repeated 4 years ago and 18 months ago) – provide us with a water bowser and turn off the stop tap at Tailings End (to see if anyone complained) and test the animal troughs on Goon Farm (and the authenticity of the water supply on the land that Goon Farm had for sale at the time) then they would have saved something like 35,000,000 litres of water (valued at about £72,000). Since doing (in January 2015) what we asked SWW to do 7 years ago we have saved SWW <> 1,500,000 litres of water at a value of about £3000.

Yours sincerely

J & K Layte

sww may invoice.pdf	143 kB
survey 4 may.pdf	242 kB
SWW Statement.pdf	60.2 kB
9jun2015tosww.pdf	189 kB