

Subject: Meter readings etc

From: John Layte <john@layte.com>

Date: 30/01/2015 15:32

To: customerleakage@southwestwater.co.uk

CC: JL <johnlayte@gmail.com>, Kath Layte <kath@layte.com>

For the attention of Matt Nicks and Tudor Cornish

Attached is a spreadsheet showing the results of the daily meter readings at Tailings End since a meter was installed on 23 Jan. During the week the supply to Winter Cottage / Goonhillend Cottage and the Annexe Winter Cottage has been turned off and we have relied on rainwater for flushing the loos and roof tanks for everything else (cooking / shower / washing machine / etc) other than drinking water which we have used bottled supply. The Annexe does not have a roof tank so turned on the supply twice for a bath and used 191 ltrs.

We have discovered a cattle trough on Goon Farm which uses the same supply as ourselves in that when the stop tap at Tailings End is turned off the supply to the trough also stops. There is a pipe leading away from this trough that we believe supplies the land that Goon Farm has recently sold with a private water supply (see last sentence of <http://www.rightmove.co.uk/property-for-sale/property-42804449.html>).

We are currently installing 1200 ltr rainwater tanks at Winter and Goonhillend which will mean that we will be able to do without water except for drinking water indefinitely and would only need to turn on the supply for about an hour a month to replenish our drinking water containers. This would not cure the leak and would be inconvenient to us of course but it would save SWW a vast amount of money. Money that could have been saved 7 years ago if SWW had investigated our complaint when it was first made.

Regards JH Layte

Attachments:

water readings new.pdf

182 kB

GHE (Goonhillend Cottage) / Winter Cottage / Annexe Winter Cottage water connection							
Cost per cu mtr	£2.0494						
Meter installed Tailings End 23 January 2015 <> 11:00 AM and supply to GHE + Winter + Annexe turned off							
Date	Time		Reading	<> Daily			
23/01/2015	about 11:00	Ltr	0	0			
24/01/2015	12:07	Ltr	14,406	14,406			
25/01/2015	11:58	Ltr	28,026	13,620			
26/01/2015	12:05	Ltr	42,000	13,974			
27/01/2015	12:05	Ltr	55,741	13,741			
28/01/2015	12:01	Ltr	69,508	13,767			
29/01/2015	11:56	Ltr	83,149	13,641			
30/01/2015	12:25	Ltr	97,190	14,041			
Week total usage (not including GHE/Winter/Annex)				97,190			
Average use by others + "leak" (Stop tap at Tailings End turned on 24 Hrs)							
			<> Hourly	<> Daily	<> Weekly	<> Yearly	<>7 Years
		Ltr	579	13,884	97,190	5,067,764	35,474,350
			£1.19	£28.45	£199.18	£10,385.88	£72,701.13
Estimated use by GHE / Winter Cottage / Annexe (Stop tap at Tailings End turned on 24 Hrs)							
			<> Hourly	<> Daily	<> Weekly	<> Yearly	<>7 Years
		Ltr	4	88	615	32,000	224,000
			£0.01	£0.18	£1.26	£65.58	£459.07
IF connected for only 1 hour per week (Stop tap at Tailings End turned off for remainder of week)							
GHE+Winter+Annexe to fill roof tanks + drinking water containers						500	Ltr per 1 hour
1 hour usage by others and "leak" based on the average						579	Ltr per 1 hour
			<> Hourly	<> Daily	<> Weekly	<> Yearly	<>7 Years
£ Connected time other users + "leak"			£1.19		£1.19	£61.65	£431.56
£ Connected time us			£1.02		£1.02	£53.28	£372.99
£ Connected time total			£2.21		£2.21	£114.94	£804.55
Other users and "leak" (see above)			£1.19	£28.45	£199.18	£10,385.88	£72,701.13
SWW savings (if connected for only 1 hour per week)			£1.17	£28.14	£196.97	£10,270.94	£71,896.58