

Mr Layte
Goonhill End Cottage
Goongumpas
St Day
Redruth
Cornwall
TR15 5JL

Direct Line: (01392) 443049
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Your Ref:

Our Ref: LEG/EH/Layte

**Kenneth D Woodier
Company Solicitor**

25 August 2015

Dear Mr Layte

**Non Compliance of the Water Supply (Water Fittings) Regulations 1999
Goonhill End Cottage, Goongumpas, St Day, Redruth, Cornwall TR15 5JL**

We have been instructed by South West Water Limited ("SWW") in connection with your contraventions of the above Regulations.

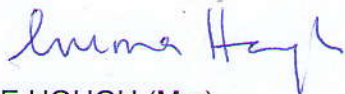
We are advised that you have received notification of the contraventions in a Survey Report dated 16 April 2015, together with notice of the required remediation action within the stipulated timeframe by letters dated 16 April 2015, 19 May 2015 and 8 July 2015. Despite receiving these letters, we understand that contraventions listed in the Survey Report remain ongoing. SWW wrote to you again on 7 August 2015, advising you that the matter would be referred to us for enforcement action if a response regarding the necessary backflow protection is not received by 14 August 2015. We understand that you have spoken to Mr Jeff Steere of SWW on 18 August 2015 to advise him of your proposals for remediation and that you were informed that you are required to submit a written proposal for SWW's consideration.

Given the category of risk posed by the use of the rainwater harvesting system (Fluid Category 5), we must stress the importance of undertaking works to rectify this situation as a matter of urgency. SWW can no longer permit the contraventions of the Regulations to continue given the risk of contamination and the potential severity of the consequences to public health if a backflow incident occurs. The protection of the water supply must be of paramount importance.

Kindly note that SWW has agreed to provide you with further time in which to submit your written proposal and this should be received by **5pm on Tuesday 1 September 2015**. If no written proposal has been received by that time, SWW will consider the appropriate means of enforcement to comply with its duties under the Water Industry Act 1991 and the above

Regulations to protect the public water supply. We would hope that this seemingly aggressive action will not be required.

Yours sincerely

A handwritten signature in blue ink, appearing to read "E. Hough". The signature is written in a cursive style with a long, sweeping tail on the "h".

E HOUGH (Mrs)
For the Company Solicitor