

12 June 2017

Chris Broxton
Escalations and Stakeholder Manager
South West Water


Dear Ms Broxton

Thank you for your 9 June 2017 letter (copy attached) which enclosed 32 documents purporting to be copies of the documents I requested Tracy Symons supply me with in my 21 December 2016 email (attached). You state *"I can assure you that all these documents were reviewed as part of Tracy's investigations prior to her detailed response to you of 25 November 2016"*. This is nonsense because 7 of the (email) documents you supplied, albeit appearing genuine, do not have a copy of the attached documents and are meaningless as a result. Even worse 12 of the documents appear to be copies of links to a version of my 21 December 2016 email that I uploaded to www.goongumpas.com some four months after Tracy's investigation so could not possibly have been part of it!

Please either deny that SWW downloaded these documents from www.goongumpas.com or explain why SWW did and who was responsible for the downloading because whoever it was should consider themselves under complaint. If you fail to respond then I will have no alternative other than issue the complaint against you as being responsible for downloading the documents in an attempt to deceive.

Your comments regarding what was said at our 4 March 2016 meeting with Mike Shannon concerning central heating regulations are noted and I will be emailing him regarding this and his apparent denial that he confirmed that the first part of the pipe from Tailings End is in the lane, a communication pipe, and SWW's responsibility at the same meeting. Your attention is drawn to references to this meeting in my 21 December 2016 email (attached) and I suggest you read them.

Yours sincerely



JH Layte

Attachments / www links

9 June 2017 letter from Chris Broxton
[21 December 2016 email from JH Layte](#)